



Limited English Proficiency and Immigrant: COVID-19 Listening Session

Resources

The past few weeks have brought significant and unprecedented changes to our lives and work. While everyone is impacted by the COVID-19 public health crisis, the impact is far greater on people from underserved communities, including individuals with limited English proficiency and immigrants. Prior to COVID-19, individuals with limited English proficiency and immigrants were already underserved by victim services despite experiencing higher rates of victimization. They also have access to fewer resources, which compounds the challenges they already face and the new challenges created by COVID-19.

To ensure individuals with limited English proficiency and immigrants are at the center of all COVID-19 response efforts, we sought to better understand the impact this health crisis is having

on survivors' needs and better resource the crime victim services field to respond to their needs.

Through the individuals with limited English proficiency and immigrants listening session some of the unique challenges facing survivors from this underserved community surfaced. In addition, promising strategies and resources were shared. This document is a compilation of those strategies and resources.

Healthcare Resources

- [Access to Healthcare for immigrants and their families](#)
- [Alliance for Immigrant Survivors \(AIS\) Statement on COVID-19](#)
- [Guide for Effective Communication in Healthcare](#)

Legal Resources

- [Coronavirus Guidance for the Criminal and Immigration Legal System – Vera Institute of Justice](#)

Safety Resources

- [App Safety Center](#): Safety tips about using Smartphone Apps.
- Asian Pacific Policy and Planning Council has set up a website [Stop AAPI Hate](#), where people can report hate

crimes. The incident report forms have been translated into Traditional and Simplified Chinese, Korean, Thai, Japanese, Vietnamese, Khmer, and Punjabi

- [National Domestic Violence Hotline – Staying Safe](#)
- [PCAR – Pennsylvania Coalition Against Rape – Telecounseling 101](#)
- [Psychology Today article on Pandemic and Xenophobia](#)
- The [National Network to End Domestic Violence](#) has worked on technology safety:
 - [Technology Safety](#): and their COVID-19 technology resources in English and some in Spanish ([en Español](#))

General Resources for Immigrant Communities

- [Comprehensive List of resources for immigrants during COVID-19](#)
- [Comprehensive resource list for Nashville, TN Refugee and Immigrants](#)
- [COVID-19 Recursos para Comunidades Indocumentadas \(Spanish/en Español\)](#)
- [Policies affecting immigrant families](#)

Income Resources

- [Article about Unemployment eligibility for Immigrants](#)
- National Immigration Law Center: [Immigrant workers rights](#)

- [Understanding the Impact of Key Provisions of COVID-19 Relief Bills on Immigrant Communities](#)
- [Washington State Financial resource for undocumented immigrants](#)

Other Resources

- [Asian Pacific Policy and Planning Council](#)
- [Catholic Charities of Louisville, KY language services resource](#)
- CIELO (Comunidades Indigenas En Liderazgo) - [Resources in Indigenous Languages](#) (Spanish and others)
- [Consumer oriented guide of COVID-19 resources in Spanish/ en Español](#)
- [COVID-19 Multilingual Resources](#)
- [Hearing Loss and Corona virus resources from Hearing Loss Association of America](#)
- [Multi-lingual resources in languages – Google Docs](#)
- [National Center for Transgender Equality – resources during COVID-19](#)
- [Resources for Non-Profits impacted by COVID-19 from TechSoup](#)
- [Resource List from Casa de Esperanza – National Latin@ Network about COVID-19](#). This list will keep updating.